

SRC MEMBERSHIP AGREEMENT

This agreement is made between Sarah Schmidt trading as SERENDIPITY RELATIONSHIP CONSULTANCY of 1st Floor, 617 Dean Street, Albury ('SRC) and the client named below:

1. SRC'S OBLIGATIONS

- 1.1. SRC will interview the Client and compile a compatibility profile.
- 1.2 SRC shall use the compatibility profile to select suitable people as potential partners.
- 1.3 SRC will select and arrange introduction of potential partners for the client.

2. CLIENT'S OBLIGATIONS

- 2.1. To request an introduction by calling SRC by Tuesday of the week in which the introduction is required. SRC will not arrange introductions for clients unless they are requested.
- 2.2 To provide any feedback requested by SRC following every introduction.
- 2.3 To attend, when requested by SRC, at SRC's office to discuss introductions, and any rejection of introductions arranged by SRC.
- 2.4 To respect the confidentiality of other clients met through SRC. Not to disclose or use for any other purpose any information provided about a client by SRC. Any breach of confidentiality entitles SRC to terminate this agreement.
- 2.5 Only to provide information to SRC that is complete true and correct.
- 2.6 To ensure at all times that the contact details held by SRC are accurate and up to date.
- 2.7 To pay to SRC i) the Membership fee. ii) failed payment fee of \$10.50 iii) any fees or charges including the cost of enforcement/ collection action or proceedings incurred by SRC as a result of the failure of the client to make any agreed payment, iv) a default fee of \$100 if payments are terminated prior to payment of membership in full. v) credit card payments incur additional charges, generally the greater of \$1.25 or 2.5%, Amex and Diner payments the greater of \$2.40 or 5.034%. vi) \$150 Administration fee for documentation preparation on cancellation issues.
- 2.8 To make all payments under the payment plan regardless of whether continued introductions are sought.

3. GENERAL

- 3.1 Hold Time:-This agreement may be suspended for a period, referred to as "Hold Time". Hold time is available to allow the client to explore a potential relationship, and for work and travel commitments. The length of hold time shall be as agreed between the parties or failing agreement as determined by SRC. The agreement will be extended for a period equal to the time that introductions are on Hold unless SRC has at that time provided the client with the minimum number of introductions.
- 3.2 Confidentiality: All information provided by the Client to SRC will be treated as confidential. SRC will not disclose confidential information except to the extent necessary to enable them to promote the Client within the business and arrange introductions. The identity and address of the client will not be disclosed to other clients without express authority.
- 3.3 Right to Terminate: This Agreement may be terminated by SRC by notice in writing to the client, if in their absolute discretion a client's behavior is deemed offensive, unreasonable or threatening to any other client or the reputation of SRC.
- 3.4 Indemnity: The client shall not make any claim against SRC for any loss, costs, expenses or liability arising out of or in any way connected to the performance of this Agreement and shall indemnify SRC from any such claim made by any person arising from the membership or agreement.
- 3.5 SRC is a NSW based introduction agency that runs with NSW laws. The client will not make any claim against SRC that is based on another states laws.